COVID-19 questionnaire for telephone interviews



Latest update: June 2nd, 2020

A - Intro and basic demographics

CAA001

Some time ago, we sent you an invitation letter, which also included a data protection statement. Have you received the statement?

- 1. Yes
- 5. No

IF CAA001 = 5

CAA002_

In this case, I will then summarise the most important points of the statement for you. Furthermore, I will be pleased to answer any question regarding the protection of your data that you may have now.

The [FILL in name of CTL institution] in cooperation with SHARE-ERIC are responsible for the implementation of the survey. We, [FILL in name of Survey Agency], are commissioned to carry out the interviews.

The purpose of the study is to provide scientists with data on health, socio-economic status and social and family networks to address their research questions in relation to the process of population ageing.

Participating in this interview is voluntary and the information is kept confidential. We will not record the conversation. During the interview, I will enter your answers in a computer. They will be stored together with a code number only. I.e., your contact details and names are strictly stored separately from the information provided by you during the interview. Your contact details and names will be stored until the end of the SHARE study's last wave of data collection only. After the collection of the individual interviews, they will be compiled and later on be used only for research purposes in different analyses, without the individual researcher knowing your identity. The results of the analyses will be presented in an anonymised form only.

If we should come to any question you don't want to answer, just let me know and I will go on to the next question. Non-participation will not lead to any disadvantages for you. You can also withdraw consent at any time with effect for the future. Furthermore, you have several other data protection rights. In the next step, I will tell you how you can receive more information about your rights.

Do you agree to participate in this study?

IWER: Answer all questions of R.

- Yes, R consented to participate.
- 2. No, R refused to participate. No interview possible.

IF CAA002_ = 1

CAA003

Thank you. For further information, you can contact us by calling [FILL in telephone number of survey agency]. Furthermore, we can send the data protection statement to you again. Do you want us to send you the statement once more?

IWER: Provide R sufficient time to note the telephone number.

- 1. Yes, R wants the data protection statement to be sent again
- 2. No, R has received information to R's satisfaction

END IF

ELSE IF CAA001_ = 1

CAA004

If you have questions regarding the data protection statement, I will be pleased to answer them. Let me stress that participating in this interview is voluntary and that the information is kept confidential. We will not record the conversation. Instead, during the interview, I will enter your answers in a computer. Your answers will be used only for research purposes in different analyses, without the individual researcher knowing your identity. If we should come to any question you don't want to answer, just let me know and I will go on to the next question.

Do you agree to participate in this study?

IWER: Answer all questions of R.

- 1. Data protection statement has been provided; R consented to participate.
- 2. Data protection statement has been provided; R refused to participate. No interview possible.

END IF

IF CAA002_ = 2 || CAA004_ = 2

CAA005_

IWER: Are you sure that Respondent has refused to participate?

- 1. Yes, R refused. Terminate interview.
- 2. No, R consented. Continue interview.

END IF

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[IF CAA002_ = 1 | CAA004_ = 1 | CAA005_ = 2 ]
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CADN042

IWER: Note sex of respondent (ask if unsure).

- 1. Male
- 2. Female

CADN002

In which month were you born?

CADN003

In which year were you born?

CAA006

Are you in your usual home now or have you temporarily moved elsewhere due to Corona?

- 1. Usual home
- 2. Lives now temporarily elsewhere

CAA010

Now I have a set of questions about how you were affected by Corona.

H – Health (physical and mental) and health behavior

CAPH003

Before the outbreak of Corona, would you say your health was excellent, very good, good, fair, or poor?

- 1. Excellent
- 2. Very good
- 3. Good
- 4. Fair
- 5. Poor

CAH002

If you compare your health with that before the outbreak of Corona, would you say your health has improved, worsened, or stayed about the same?

- 1. Improved
- 2. Worsened
- 3. About the same

CAH003_

Since we last interviewed you, were you diagnosed with a major illness or health condition?

- Yes
- 5. No

IF CAH003_ = 1

CAH004

Do you have any of the following illnesses or health conditions? Please answer yes or no: *IWER: With this we mean that a doctor has told you that you have this condition, and that you are either currently being treated for or bothered by this condition.*

IWER: READ OUT.

CAH004_1 Hip fracture?

CAH004_2 Diabetes or high blood sugar?

CAH004_3 High blood pressure or hypertension?

CAH004_4 A heart attack including myocardial infarction or coronary thrombosis or any other heart problem including congestive heart failure?

CAH004_5 Chronic lung disease such as chronic bronchitis or emphysema?

CAH004_6 Cancer or malignant tumor, including leukemia or lymphoma, but excluding minor skin cancers?

CAH004_7 An other illness or health condition

- 1. Yes
- 5. No
- -1. Don't know
- -2. Refusal

END IF

CAPH089

For the past six months at least, have you been bothered by any of the following health conditions? Please answer yes or no:

IWER: READ OUT.

CAPH089_1 Falling down

CAPH089_2 Fear of falling down

CAPH089_3 Dizziness, faints or blackouts

CAPH089_4 Fatigue

- 1. Yes
- 5. No
- -1. Don't know
- -2. Refusal

CAH006

Do you regularly take prescription drugs?

- 1. Yes
- 5. No

IF CAH006_ = 1

CAH007

Do you take any of the following drugs? Please answer yes or no: Drugs for...

IWER: READ OUT.

CAH007_1 High blood cholesterol?

CAH007_2 High blood pressure?

CAH007_3 Coronary or cerebrovascular diseases?

CAH007_4 Other heart diseases?

CAH007_5 Diabetes?

CAH007_6 Chronic bronchitis?

- 1. Yes
- 5. No
- -1. Don't know
- -2. Refusal

END IF

CAH010

Since the outbreak of Corona, have you ever left your home?

- 1. Yes
- 5. No

IF CAH010_ = 1

CAH011

Since the outbreak of Corona, how often have you done the following activities, as compared to before the outbreak? Not any more, less often, about the same, or more often?

IWER: Read out each activity and check the appropriate answer.

CAH011_1 Going shopping?

CAH011_2 Going out for a walk?

CAH011_3 Meeting with more than 5 people from outside your household?

CAH011_4 Visiting other family members?

- 1. Not any more
- 2. Less often
- 3. About the same
- 4. More often
- 5. Does not apply
- -1. Don't know
- -2. Refusal

CAH012_

How often did you wear a face mask when you went outside your home to a public space? Was it always, often, sometimes, or never?

- 1. Always
- 2. Often
- 3. Sometimes
- 4. Never

CAH013_

How often did you keep distance to others when you went outside your home? Was it always, often, sometimes, or never?

- 1. Always
- 2. Often
- 3. Sometimes
- 4. Never

END IF

CAH014_

Did you wash your hands more frequently than usual?

- 1. Yes
- 5. No

CAH015

Did you use special hand sanitizer or disinfection fluids more frequently than usual?

- 1. Yes
- 5. No

CAH016_

Did you pay special attention to covering cough and sneeze?

- 1. Yes
- 5. No

CAH017

Did you take any drugs or medicine as a prevention against Corona?

- 1. Yes
- 5. No

CAH020

In the last month, have you felt nervous, anxious, or on edge?

- 1. Yes
- 5. No

IF CAH020_ = 1

CAH021_

Has that been more so, less so, or about the same as before the outbreak of Corona?

- 1. More so
- 2. Less so
- 3. About the same

END IF

CAMH002

In the last month, have you been sad or depressed?

IWER: If participant asks for clarification, say 'by sad or depressed, we mean miserable, in low spirits, or blue'.

- 1. Yes
- 5. No

IF CAMH002_ = 1

CAMH802_

Has that been more so, less so, or about the same as before the outbreak of Corona?

- 1. More so
- 2. Less so
- 3. About the same

END IF

CAMH007_

Have you had trouble sleeping recently?

IWER: DO NOT READ OUT.

- 1. Trouble with sleep or recent change in pattern
- 2. No trouble sleeping

IF CAMH007_ = 1

CAMH807_

Has that been more so, less so or about the same as before the outbreak of Corona?

- More so
- 2. Less so
- 3. About the same

END IF

CAMH037_

How much of the time do you feel lonely? Often, some of the time, or hardly ever or never?

- 1. Often
- 2. Some of the time
- 3. Hardly ever or never

IF CAMH037_ = 1 || CAMH037_ = 2

CAMH837_

Has that been more so, less so or about the same as before the outbreak of Corona?

- 1. More so
- 2. Less so
- 3. About the same

C - Corona-related infection

CAC001

Now I will ask you about whether you, someone in your family or among your neighbors and friends has been affected by the Corona illness.

CAC002

Since the outbreak of Corona, did you or anyone close to you experience symptoms that you would attribute to the Covid illness, e.g. cough, fever, or difficulty breathing?

IWER: Respondent can think of people who live close, and people who are close in an emotional sense, like family members.

- 1. Yes
- 5. No

IF CAC002_ = 1

CAC003_

Who was it? Please tell me their relationship to you.

IWER: Check all that applies and enter the number of persons in the checkbox on the right.

IWER: PROBE: 'Any others?'

- 1. Respondent
- 2. Spouse or partner
- 3. Parent
- 4. Child
- 5. Other household member
- 6. Other relative outside household
- 7. Neighbor, friend or colleague
- 8. Caregiver
- 97. Other

END IF

CACOO4

Have you or anyone close to you been tested for the Corona virus and the result was positive, meaning that the person had the Covid disease?

- 1. Yes
- 5. No

IF CAC004_ = 1

CAC005

Who was tested positive? Please tell me their relationship to you.

IWER: Check all that applies and enter the number of persons in the checkbox on the right.

IWER: PROBE: 'Any others?'

- 1. Respondent
- 2. Spouse or partner
- 3. Parent
- 4. Child
- 5. Other household member
- 6. Other relative outside household
- 7. Neighbor, friend or colleague
- 8. Caregiver
- 97. Other

CAC007

Have you or anyone close to you been tested for the Corona virus and the result was negative, meaning that the person did not have the COVID disease or has recovered from it?

- 1. Yes
- 5. No

IF CAC007_ = 1

CAC008

Who was tested and the result was negative? Please tell me their relationship to you.

IWER: Check all that applies and enter the number of persons in the checkbox on the right.

IWER: PROBE: 'Any others?'

- 1. Respondent
- 2. Spouse or partner
- 3. Parent
- 4. Child
- 5. Other household member
- 6. Other relative outside household
- 7. Neighbor, friend or colleague
- 8. Caregiver
- 97. Other

END IF

CAC010

Have you or anyone close to you been hospitalized due to an infection from the Corona virus?

- 1. Yes
- 5. No

IF CAC010 = 1

CAC011_

Who was hospitalized? Please tell me their relationship to you.

IWER: Check all that applies and enter the number of persons in the checkbox on the right.

IWER: PROBE: 'Any others?'

- 1. Respondent
- 2. Spouse or partner
- 3. Parent
- 4. Child
- 5. Other household member
- 6. Other relative outside household
- 7. Neighbor, friend or colleague
- 8. Caregiver
- 97. Other

END IF

CAC013

Has anyone close to you died due to an infection from the Corona virus?

- 1. Yes
- 5. No

IF CAC013_ = 1

CAC014_

I am very sorry. Can you tell me who that was?

IWER: Check all that applies and enter the number of persons in the check box on the right.

- 2. Spouse or partner
- 3. Parent
- 4. Child
- 5. Other household member
- 6. Other relative outside household
- 7. Neighbor, friend or colleague
- 8. Caregiver
- 97. Other

Q - Quality of healthcare

CAQ001

Now I have some questions about your doctor visits and the healthcare system since the outbreak of Corona.

CAQ005

Since the outbreak of Corona, did you forgo medical treatment because you were afraid to become infected by the corona virus?

- 1. Yes
- 5. No

IF CAQ005 = 1

CAQ006

Which type of medical treatment did you forgo? Please answer yes or no. Did you forgo...

IWER: READ OUT.

CAQ006_1 Check up at a general practitioner?

CAQ006_2 Check up at a specialist, including a dentist?

CAQ006_3 A planned medical treatment, including an operation?

CAQ006_4 Physiotherapy, psychotherapy, rehabilitation?

CAQ006_97 Some other type of medical treatment?

- 1. Yes
- 5. No
- -1. Don't know
- -2. Refusal

END IF

CAQ010

Did you have a medical appointment scheduled, which the doctor or medical facility decided to postpone due to Corona?

- 1. Yes
- 5. No

IF CAQ010_ = 1

CAQ011_

Which type of medical treatment had to be postponed? Please answer yes or no:

IWER: READ OUT.

CAQ011_1 Check up at a general practitioner?

CAQ011_2 Check up at a specialist, including a dentist?

CAQ011_3 A planned medical treatment, including an operation?

CAQ011_4 Physiotherapy, psychotherapy, rehabilitation?

CAQ011_97 Some other type of medical treatment?

- 1. Yes
- 5. No
- -1. Don't know
- -2. Refusal

END IF

CAO015

Did you ask for an appointment for a medical treatment since the outbreak of Corona and did not get one?

- 1. Yes
- 5. No

IF CAQ015_ = 1

CAQ016

Which type of medical treatment were you denied? Please answer yes or no. Were you denied...

IWER: READ OUT.

CAQ016_1 Check up at a general practitioner?

CAQ016_2 Check up at a specialist, including a dentist?

CAQ016_3 A planned medical treatment, including an operation?

CAQ016_4 Physiotherapy, psychotherapy, rehabilitation?

CAQ016_97 Some other type of medical treatment?

- 1. Yes
- 5. No
- -1. Don't know
- -2. Refusal

END IF

CAQ025

Since the outbreak of Corona, were you treated in a hospital?

- 1. Yes
- 5. No

IF CAQ025 = 1

CAQ027_

How satisfied were you with the way you were treated? Very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied?

- 1. Very satisfied
- 2. Somewhat satisfied
- 3. Somewhat dissatisfied
- 4. Very dissatisfied

IF CAQ027_ = 3 | | CAQ027_ = 4

CAQ028

Why were you dissatisfied?

IWER: Let R mention all reasons and check all that applies.

- 1. Long waiting time
- 2. Overcrowded
- 3. Doctor and nurses did not have time for me
- 4. Shortage of equipment and supplies
- 5. Insufficient safety measures against infections
- 97. Other

END IF

END IF

CAQ020

Since the outbreak of Corona, did you go to a doctor's office or a medical facility other than a hospital?

- 1. Yes
- 5. No

IF CAQ020_ = 1

CAQ021_

Was this related to Corona?

- 1. Yes
- 5. No

CAQ022_

How satisfied were you with the way you were treated? Very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied?

- 1. Very satisfied
- 2. Somewhat satisfied
- 3. Somewhat dissatisfied
- 4. Very dissatisfied

IF CAQ022_ = 3 || CAQ022_ = 4

CAQ023

Why were you dissatisfied?

IWER: Let R mention all reasons and check all that applies.

- Long waiting time
- 2. Overcrowded
- 3. Doctor and nurses did not have time for me
- 4. Shortage of equipment and supplies
- 5. Insufficient safety measures against infections
- 97. Other

END IF

W - Work

CAW001

I now turn to the economic consequences of the Corona crisis, first to your work situation.

CAEP805

At the time when Corona broke out, were you employed or self-employed, including working for family business?

- 1. Yes
- 5. No

IF CAEP805 = 1

CAW002

Due to the Corona crisis have you become unemployed, were laid off or had to close your business?

IWER: Business closure can be both temporarily or permanently.

- 1. Yes
- 5. No

IF CAW002_ = 1

CAW003_

How long were you unemployed, laid off or had to close your business? *IWER: Number in weeks.*

END IF

CAW010

Since the outbreak of Corona, some people worked at home, some at their usual work place outside their home, some both. How would you describe your situation?

IWER: If R got unemployed, laid off, or had to close business since the outbreak, R should think of the remaining time he or she worked during the outbreak. None of these means that did not work at all, neither at the usual workplace nor at home.

- 1. Worked at home only
- 2. Worked at the usual work place
- 3. Worked from home and at the usual work place
- 4. None of these

IF CAW010_ != 4

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IF CAW010_ = 1 || CAW010_ = 3
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CAW012_

Did you learn new computer skills?

- 1. Yes
- 5. No
- 9. Works without computer

CAW013

Was your Internet connection adequate? Please answer yes or no:

- 1. Yes
- 5. No
- 9. Works without internet

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IF CAW010 = 2 | | CAW010 = 3
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CAW016_

Did you get any protection such as masks, gloves, protective screens, disinfection fluid at the work place?

- 1. Yes
- 5. No

CAW017_

How safe did you feel health-wise at your work place? Was it very safe, somewhat safe, somewhat unsafe, or very unsafe?

- 1. Very safe
- 2. Somewhat safe
- 3. Somewhat unsafe
- 4. Very unsafe

END IF

CAW020

How many hours per week did you normally work before the outbreak of Corona? Please include overtime.

CAW021

Did you reduce your working hours since the outbreak of Corona? IWER: If R got unemployed, laid off, or had to close business, code 'Yes'.

- Yes
- 5. No

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IF CAW021 = 1
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CAW022_

What was the lowest number of hours in a single week? IWER: If R got unemployed, laid off, or had to close business, put 0 hours.

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IF CAW022_ is response
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CAW023_1

When was that?

CAW023_2

In which week of the month was that?

END IF

END IF

CAW024

Did you increase your working hours since the outbreak of Corona? Please include overtime.

- 1. Yes
- 5. No

IF CAW024_ = 1

CAW025

What was the highest number of hours in a single week?

IF CAW025_ is response

CAW026_1

When was that?

CAW026_2
In which week of the month was that?

END IF

END IF

END IF

E – Economic situation

CAE001

IWER: Are you interviewing the first respondent in this household?

- 1. Yes
- 5. No

IF CAE001 = 1

CAE002

I now want to ask you to compare your household's financial situation before and after the outbreak of Corona.

CAHH017

How much was the overall monthly income, after taxes and contributions, that your entire household had in a typical month before Corona broke out?

IWER: Enter an amount in [currency of country].

CAE003_

Did you or any other household member receive additional financial support due to the outbreak of Corona from your employer, the government, relatives, friends, and/or others?

- 1. Yes
- 5. No

IF CAE003_ = 1

CAE004

Who gave you this financial support?

IWER: Check all that applies. IWER: Probe: "Any others?"

- 1. Employer
- 2. Government
- 3. Relatives
- 4. Friends
- 97. Others

END IF

CAE005_

What was the lowest overall monthly income, after taxes and contributions, that your entire household had, including any financial support you may have received since the outbreak of Corona?

IWER: Enter an amount in [currency of country].

CACO007_

Thinking of your household's total monthly income since the outbreak of Corona, would you say that your household is able to make ends meet with great difficulty, with some difficulty, fairly easily, or easily?

- 1. With great difficulty
- 2. With some difficulty
- 3. Fairly easily
- 4. Easily

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IF CACO007 = 1 | | CACO007 = 2
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CAE011_

Since the outbreak of Corona, did you need to postpone regular payments such as rent, mortgage and loan payments, and/or utility bills?

- 1. Yes
- 5. No

CAE012_

Since the outbreak of Corona, did you need to dip into your savings to cover the necessary day-to-day expenses?

- 1. Yes
- 5. No

END IF

S - Social networks

CAS001

I would now like to hear about the kinds and frequency of contacts that you have with family and friends from outside your home.

CAS003

Since the outbreak of Corona, how often did you have personal contact, that is, face to face, with the following people from outside your home? Was it daily, several times a week, about once a week, less often, or never?

IWER: Read out each relationship and check the appropriate answer.

CAS003 1 Own children:

CAS003_2 Own parents:

CAS003_3 Other relatives:

CASO03_4 Other non-relatives like neighbors, friends, or colleagues:

- 1. Daily
- 2. Several times a week
- 3. About once a week
- 4. Less often
- 5. Never
- 99. Not applicable
- -1. Don't know
- -2. Refusal

CAS004

Since the outbreak of Corona, how often did you have contact by phone, email or any other electronic means with the following people from outside your home? (Was it daily, several times a week, about once a week, less often, or never?)

IWER: Read out each relationship and check the appropriate answer.

CAS004_1 Own children:

CAS004_2 Own parents:

CAS004 3 Other relatives:

CAS004_4 Other non-relatives like neighbors, friends, or colleagues:

- 1. Daily
- 2. Several times a week
- 3. About once a week
- 4. Less often
- 5. Never
- 99. Not applicable
- -1. Don't know
- -2. Refusal

CAS010

Since the outbreak of Corona, did you help others outside your home to obtain necessities, e.g. food, medications or emergency household repairs?

- 1. Yes
- 5. No

IF CAS010 = 1

CAS011_

Compared to before the outbreak of Corona, how often did you help the following people from outside your home to obtain necessities: less often, about the same, or more often? *IWER*: Read out each relationship and check the appropriate answer.

CAS011_1 Own children:

CAS011_2 Own parents:

CAS011_3 Other relatives:

CASO11_4 Other non-relatives like neighbors, friends, or colleagues:

- 1. Less often
- 2. About the same
- More often
- 99. Not applicable
- -1. Don't know
- -2. Refusal

END IF

CAS012_

Since the outbreak of Corona, did you provide personal care to others outside your home?

- 1. Yes
- 5. No

IF CAS012 = 1

CAS013

How often did you provide personal care to the following people from outside your home compared to before the outbreak of Corona; less often, about the same, or more often? *IWER: Read out each relationship and check the appropriate answer.*

CAS013_1 Own children:

CAS013_2 Own parents:

CAS013 3 Other relatives:

CAS013_4 Other non-relatives like neighbors, friends, or colleagues:

- Less often
- 2. About the same
- 3. More often
- 99. Not applicable
- -1. Don't know
- -2. Refusal

END IF

CAS015

Since the outbreak of Corona, did you do any other volunteering activity?

- 1. Yes
- 5. No

IF CAS015_ = 1

CAS016_

Was it less often, about the same, or more often than the volunteering that you did before the outbreak of Corona?

- 1. Less often
- 2. About the same
- 3. More often

CAS020

Since the outbreak of Corona, were you helped by others from outside of home to obtain necessities, e.g. food, medications or emergency household repairs?

- 1. Yes
- 5. No

IF CAS020_ = 1

CAS021

How often did the following people from outside your home help you to obtain necessities, compared to before the outbreak of Corona? Less often, about the same, or more often? *IWER: Read out each relationship and check the appropriate answer.*

CAS021_1 Own children:

CAS021_2 Own parents:

CAS021_3 Other relatives:

CAS021_4 Other non-relatives like neighbors, friends, or colleagues:

- 1. Less often
- 2. About the same
- 3. More often
- 99. Not applicable
- -1. Don't know
- -2. Refusal

END IF

CAS025_

Did you regularly receive home care before the outbreak of Corona?

- 1. Yes
- 5. No

IF CAS025_ = 1

CAS026_

Since the outbreak of Corona, did you face more difficulties in getting the amount of home care that you need?

- 1. Yes
- 5. No

IF CAS026 = 1

CAS027

Which difficulties were they?

IWER: Let R mention all difficulties and check all that applies.

- I had to pay more to get the help I need
- 2. People who cared for me could not come to my home
- 3. Other difficulties

END IF

CAS028

Did the people who cared for you wear protective devices such as masks or gloves?

- 1. Yes
- 5. No
- 99. No caregiver visited my home since the outbreak.

F -- FINALE

CAF001

We now come to the end of the interview. These were a lot of questions about a hard time. But even during hard times there are some good things in life. What was your most uplifting experience since the outbreak of Corona, in other words, something that inspired hope or happiness?

IWER: DO NOT READ OUT. Let respondent answer and choose appropriate option.

- 1. Named something right-away
- 2. Hesitated to name something
- 3. Did not name anything

CAF002

Finally, what is it that you are looking most forward to doing once Corona abates? *IWER: DO NOT READ OUT. Let respondent answer and choose appropriate option.*

- 1. Named something right-away
- 2. Hesitated to name something
- 3. Did not name anything

CAF003

Thank you very much for your kind cooperation. Stay healthy!

[END IF]

CAF004

IWER: Please enter any remarks about this interview you want to tell us.

CAF005_

IWER CHECK: Who answered the questions?

- 1. Respondent only
- 2. Respondent and proxy
- 3. Proxy only